



The Business Etiquette Clinic
Building Global Brands

A Customer Service Experience Seminar - 22nd March 2018 ***Creating a Service Quality Culture***



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Soft Skills Specialist

Venue: Business Etiquette Clinic Training Rooms. Office No.2 Colossal block , ZAS Exhibition Park

Date: 22nd of March 2018

Here is a high impact seminar for a real make over, to enable you give celebrated customer service.

Who to attend : Everyone who handles a CUSTOMER (both internal & external CUSTOMER), everyone from top to the lowest level, this one is for YOU!

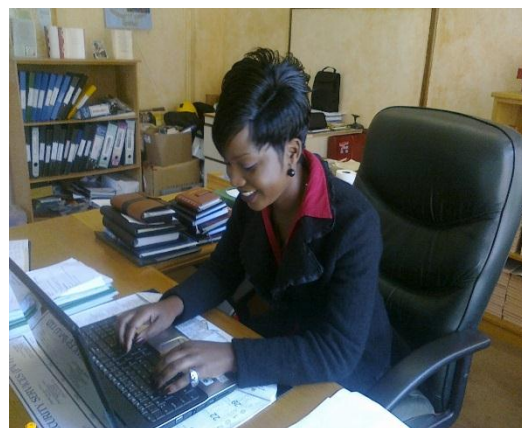
Contact Edzai Marange on 0772377594 or email :-

edzai@businessetiquetteclinic.co.zw or marangedzai5@gmail.com to register.

Transformational focus areas – the reason to attend this:

- Do you want to be an outrageous performer
- Do you want to be insanely good in your area of expertise
- Do you want to offer Celebrated Customer Service Experience
- Do you want to convert your customers into your raving fans
- Do you want your CUSTOMERS to say “ AM INSPIRED “ with your service
- Do you want to end 2017 strong and spring into 2018 inspired

If your business still needs customers then don't miss this transformational seminar!



Edzai's programs are transformational says Clara – my job is now more fulfilling !



Powerlifting your team for greater productivity

The sky is no longer the limit, there are footprints on the moon. *Just up your game !*